

Technical Release: Windows 7 is supported by halFILE as per the following documentation**Windows 7 (32-bit)**

We currently support customers on this platform and have several installations. You should be aware that we have not yet completed full systems testing so some unexpected issues that we have yet to encounter may occur. Also, scan stations have not been tested so there could be issues with scanning, scanner drivers, etc. We have successfully installed halFILE 3.0 using our basic workstation installer on a clean Windows 7 installation with Windows User Account Control (UAC) remaining enabled. Here are a few tricks that should assist you with the installation:

- After installing halFILE normally run an elevated command prompt. Click Start and type "cmd". Then right click on the "Run as Administrator" icon that appears.
- Launch halFILE once the first time from the elevated command prompt. This will give halFILE the appropriate rights to allow it deliver to run and modify settings in the windows folder, etc.
- Exit halFILE Manager.
- Launch halFILE once from the desktop icon (i.e. without an elevated command prompt).
- Answer "no" when halFILE asks to install the updates.
- Exit the halFILE manager.
- Open c:\windows\halfile.ini and copy LastDeliverPacket line.
- Open %localappdata%\virtualstore\windows\halfile.ini and paste the LastDeliverPacket line to the [Current] section. This is required because, as with terminal server, each user in Windows 7 gets their own halfile.ini so the elevated cmd prompt updated the one in c:\windows but it is not what is actually in use.
- Launch halFILE from the icon once again (you should not get an update/deliver prompt) and the system should work as normal

Other Notes

- If cleanup is set to run you will be prompted by UAC.
- If you use the snap feature to drag the view window to the left and have it take half the screen it will work but you have to exit search for it to keep the position. If you display another image it will revert to the original saved position.
- The task manager groupings (the Win 7 default setting) work well. halFILE Search Windows are grouped together, halFILE Index windows are grouped together, etc. So you can hover and pick a window. Import, the halFILE Manager, and Search have nice icons. Index has a generic one as you will see.

Windows 7 (64-bit)

- Same installation tips as outline above under 32-bit.
- The Kofax viewer appears to work if you install the latest VRS trial. Kofax claims the viewing display/print features will continue to function once the trial has expired.
- halFILE scanning is as yet untested on 64-bit platforms. This may be limited to Kofax only or scanners that have 64-bit TWAIN drivers.

Other Information

- Officially, halFILE is only supported on Windows 7 Professional and Windows 7 Ultimate. These are the versions that can participate in a domain.
- Per the halFILE maintenance agreement, if technical assistance is required to make halFILE work on Windows 7, the technician's time is billable at \$155/hour.